

December 30, 2025

To our valued patients,

InfusionCare has been honored to provide infusion and injection services in Latham to our patients, and we know how important these treatments are to your ongoing health.

Due to the departure of our supervising physician, Dr. Jessica Chapman, who will be leaving Community Care Physicians (CCP) to practice at Hudson Headwaters in Queensbury, InfusionCare will be closing effective February 1, 2026, and our practice can no longer continue your care. Dr. Chapman is our only full-time rheumatologist overseeing the practice, and without her, we cannot continue operations.

We understand that this news may come as a surprise and raise concerns. Our main priority is ensuring you remain on schedule with your infusions/injections. We have taken steps to transition your care to a nearby CCP practice that can continue your treatment without interruption:

Upstate Hematology Oncology (UHO)

2125 River Road

Niskayuna, NY

Approximately 20+ medications will continue to be offered at UHO; the only medications not offered at UHO are Potassium, Remicade, Octogam/Gammagard, representing a small group of patients. If you are receiving those medications from InfusionCare, please see the locations below where you can continue treatment.

What to do next:

1. First, please call our office at **(518) 782-3899** to let us know where you have decided to continue your infusions.
2. Next, if you selected to receive care at UHO, to remain on schedule with your treatment, please call UHO at **(518) 836-3030 before January 31, 2026**, to schedule your next infusion, even if it is more than 6 months away. This step is important to help prevent any delays in your care. UHO is part of CCP and uses the same electronic health record system, so they already have access to your complete medical record. There is no need to transfer records.

We understand that building a strong relationship takes time and trust, but we want to assure you the specialists at UHO will provide you with the same quality care to which you are accustomed. Due to limited infusion resources in our community, we strongly recommend transitioning to UHO to avoid missing treatments.

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3. If you are unable or unwilling to continue care at UHO, you will need to contact the provider who is managing your condition and referred you to InfusionCare. They will need to submit a new referral order to an infusion provider outside of CCP. One option to consider is Albany Med InfusionCenter in Albany (43 New Scotland Ave, A248; valet parking at Physician Pavilion; Phone # for appointments 518-262-3545).

We truly understand our patients' disappointment with this change. Our team is here to make this transition as easy as possible for you and your referring provider, who has also been notified of this change. We appreciate your understanding.

Sincerely,

The InfusionCare Team
Community Care Physicians

This communication has also been texted and emailed to your contact information on file.